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To: Hospitals, IPAs, PCPs, Specialists, Ancillary, and BH Providers

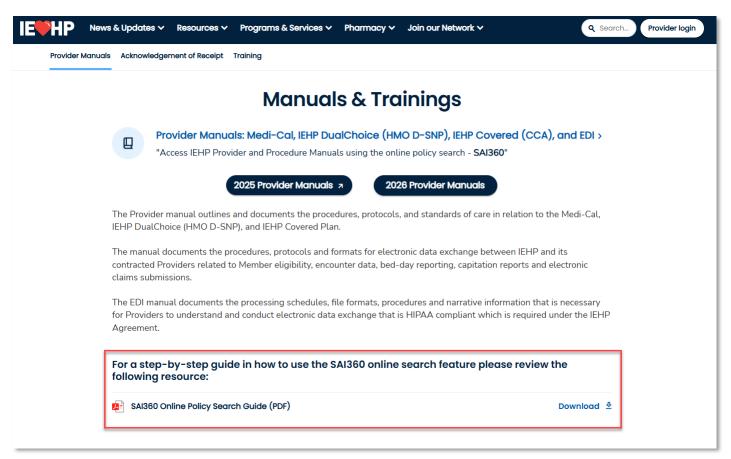
From: IEHP Compliance

Date: October 16, 2025

Subject: SAI/C360 Online Policy Search Guide

We have made a recent update to our Provider Manuals & Training web page.

The page now includes a step-by-step **SA1360 Online Policy Search Guide** for accessing our online policy search. This guide will assist and educate providers in the multiple ways they may search for policies: name, policy number, or advanced search options.



The guide can be found here: <u>IEHP - Resources : Manuals and Training : Manuals & Trainings</u> or <u>www.providerservices.iehp.org</u> > Resources > Provider Manuals & Training > Manuals & Regulatory Training > SA1360 Online Policy Search Guide (PDF).

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org

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